

Sidra Medicine and Community College of Qatar Successfully Deliver the "Healthcare Office Skills" Program

Sidra Medicine demonstrates Qatar Foundation's commitment to education with innovative program

21 February 2018: <u>Sidra Medicine</u>, a specialty children's, young people and women's healthcare organization and member of Qatar Foundation for Education, Science and Community Development (QF), announced that over 35 Qataris completed a customized four-month "Healthcare Office Skills" program designed in partnership with the Community College of Qatar (CCQ).

The program primarily targets Qatari high school graduates and diploma holders who are interested in an entry level career in medical administration. It was established following a Memorandum of Understanding (MoU) that was signed between Sidra Medicine and CCQ in August of last year.

The program includes courses such as medical office administration, medical terminology for healthcare, health information management systems and business computer applications. Additionally, it offers participants who show efficacy and interest in pursuing a career in medicine, an opportunity to be sponsored by Sidra Medicine to pursue further studies in the clinical field.

Commenting on the news, Chief Learning Officer, <u>Dr. Kholode Al Obaidli</u> stated: "National development is a major focus for Sidra Medicine because we understand that the healthcare sector is one of the key pillars of a dynamic economy. To nurture this economy and achieve the country's national vision, we must invest in making healthcare a viable and attractive career choice. We are very proud of the program's participants and we hope that their achievements and career growth become an inspiration for other talented Qataris who wish to join the healthcare sector."

The program is part of the National Development Strategy at Sidra Medicine which identifies, recruits and develops Qatar's future of healthcare professionals within the organization. The National Development Strategy 2.0, launched last year, focuses Sidra Medicine's efforts on expanding the number of Qataris joining the healthcare sector. Aside from training, Sidra Medicine also offers scholarship opportunities in nursing, medicine and allied health and ensures that Qatari students sponsored by Sidra Medicine as well as employees at all levels are given access to the right training tools, mentorship programs and learning opportunities to advance their careers in healthcare.

"CCQ is the fastest growing institution in Qatar with over 4,500 students enrolled at our campuses," said Dr. Abdalla Hasaimeh, Dean of the Community College of Qatar. "We are proud to join hands with a healthcare organization such as Sidra Medicine. This partnership and the program, is the first step towards academic and career advancement for our young Qatari youth. Congratulations to the participants who have completed the program. We are very pleased with their success and we are looking forward to hearing their future success stories."

For his part, program participant Khalid Kamal stated, "I came to Sidra Medicine with basic knowledge in healthcare administration. This program was the perfect starting point for my career in healthcare and I hope that I can reflect the Sidra Medicine values in my daily interaction with patients."

"I want to break social norms and prove that Qataris can work at every level and do a good job at it .My goal is to showcase the real Qatari Hospitality to our patients," stated Yaser Zainal, another program participant.



"My journey with Sidra Medicine did not only enhance my knowledge in medical administration, but also helped me transition from a young, inexperienced high school graduate into a confident and independent woman," said Al Hanoof Mehzim, a third program participant.

Sidra Medicine opened its doors in January 14 of 2018 and has recently began accepting referrals from Al-Rayyan Health Center and Gharrafat Al Rayyan Health Center, in addition to ongoing referrals from Hamad Medical Corporation (HMC) and Primary Health Care Corporation (PHCC) Centers. Participants in the program will help ensure that the people of Qatar who need Sidra Medicine's specialist expertise have a smooth and welcoming patient experience.

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The top five things Qatar needs to know about Sidra Medicine:

- 1. Sidra Medicine is a specialty children's, young people and women's healthcare organization, and forms an integral part of the dynamic education, research, and community development environment at Qatar Foundation (QF).
- 2. Sidra Medicine will provide comprehensive specialist healthcare services for children and young people and maternity care for the women of Qatar. Sidra Medicine includes an outpatient clinic, a main hospital and a research institution. It is also an academic medical center.
- 3. Sidra Medicine main hospital currently accepts inpatient admissions BY REFERRAL and APPOINTMENT ONLY. For more details, please call: 4003 3333.
- 4. The Emergency Department at Sidra Medicine is NOT OPEN. More services will become available including the opening of the Emergency Department during the course of 2018.
- 5. As a member of QF, and through strong partnerships with leading institutions in Qatar and around the world, Sidra Medicine helps to position Qatar as a leading center of excellence for healthcare globally. As a landmark project located within Education City, Sidra Medicine is emblematic of Qatar Foundation's investment in the health and well-being of Qatar's community.

Notes to editors

- Sidra Medicine's mission is to be a beacon of learning, discovery and exceptional care, ranked among the top academic medical centers in the world.
- Sidra Medicine will provide world-class healthcare services for children, young people and women in Qatar and internationally.
- Sidra Medicine includes an outpatient clinic, a main hospital and a research institution. It is also an academic medical center.
- Sidra Medicine, a member of Qatar Foundation for Education, Science and Community Development, represents the vision of Her Highness Sheikha Moza bint Nasser who serves as its Chairperson.
- Sidra Medicine's values are trust, care, teamwork, transparency, innovation and efficiency
- Sidra Medicine's research program will help develop ground-breaking treatments, technologies and techniques, especially in the areas of Maternal Fetal Medicine, Genetics and Genomics and Maternal Diabetes and Metabolic Syndromes
- Once fully operational, Sidra Medicine:
 - Will become the leading children's hospital in Qatar.
 - Will be the only specialist center treating pregnant women with fetal complications.
 - Will handle 275,000 outpatient appointments, 11,000 procedures, 100,000 emergency attendances and deliver over 9,000 babies.
 - Will feature 140 clinic rooms, 10 operating theatres, 400 beds, 100 per cent single rooms with a private bathroom, a birthing center and emergency department.



- Will employ 2,000 nurses, 600 doctors and 800 other health care professionals, as well as administrative staff.
- Sidra Medicine outpatient services launched on 1 May 2016 and now operates 47 clinics and services for children, young people including maternity care for the women of Qatar.
- Sidra Medicine is located in Education City, Doha.
- For further information, please visit http://www.sidra.org/