



مكتبة قطر الوطنية

QATAR NATIONAL LIBRARY

عضو في مؤسسة قطر

Member of Qatar Foundation

## QATAR NATIONAL LIBRARY HOLDS INFORMATIVE WORKSHOP ON PUBLIC SERVICES IN LIBRARIES

*Session Provides Local Librarians with Enhanced Public Service Knowledge*

**Doha, Qatar, 28 May 2016:** Qatar National Library (QNL) recently held an informative workshop aimed at equipping local librarians with skills relating to the range of public services provided by national libraries.

The session, entitled 'Public Services in Libraries and Information Centres', was held at the Hamad bin Khalifa University (HBKU) Student Center and was presented by Huda Abbas, Executive Director of the HH Sheikh Mohammed bin Rashid Al Maktoum Library at King's Academy in Amman, Jordan.

The workshop covered various topics, including maintaining courteous and effective communication with the public, developing and implementing outreach programmes to engage library users, and effectively managing public spaces in a library.

During the workshop, attendees engaged in meaningful discussions on the current state of public services offered by libraries in Qatar and across the region, contributing to the valuable exchange of experiences and ideas within the information services sector.

Engineer Saadi Al Said, Director of Administration and Planning at QNL, said: "By exploring the latest trends and practices in the library sector, the workshop provided attendees with extensive knowledge on the principles of library science, comprehensive awareness of library administration methods and management practices."

"Our aim as a metropolitan and public library is to offer library staff in Qatar ongoing training to ensure they are able to deliver information services of the highest quality to the public. It is essential for industry practitioners to be up-to-date with technological advancements so they are better able to deliver timely and accurate information," Al Said added.

The workshop, which forms part of QNL's long-term plans to enhance the information services sector in the country, provided librarians from all walks of life in Qatar with vital techniques and best practices to communicate their library's resources and services to the public in the most efficient manner.

A member of Qatar Foundation for Education, Science and Community Development (QF), QNL supports QF's mission to foster a progressive society that aims to advance national objectives, spread knowledge and cultivate creativity.

To find out more about QNL's upcoming events, please visit: [qnl.qa/news-events/all-news](http://qnl.qa/news-events/all-news)



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## **Image Caption:**

**Image 1:** Participants at an informative workshop entitled 'Public Services in Libraries and Information Centres', organised by Qatar National Library (QNL).

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## **Qatar National Library – Bridging with knowledge Qatar's and the Arab and Islamic world's heritage and future**

Qatar National Library (QNL) is a non-profit organisation under the umbrella of Qatar Foundation for Education, Science and Community Development (QF). QNL is supporting Qatar on its journey from a carbon-based economy to knowledge-based economy by providing resources to students, researchers, and the community in Qatar. It was announced in November 2012 by Her Highness Sheikha Moza bint Nasser, Chairperson of Qatar Foundation for Education, Science and Community Development.

QNL carries out its mission through three functions: National Library, University and Research Library, and a Metropolitan Public Library of the digital age. The National Library function collects and provides access to global knowledge relevant to Qatar and the region. It also collects, preserves, and provides access to heritage content and materials about Qatar and the region. The University and Research Library function supports education and research at all levels by providing printed and digital library materials for students and researchers. Metropolitan Public Library delivers library services and information for everyone to enjoy reading, meet people, and become information literate.

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